

RoSPA's Infocentre, based at the Society's headquarters in Birmingham, houses a unique collection of safety-related documents and provides an extensive enquiry service on all aspects of safety and health.

For RoSPA Members the service is free, included as part of the annual subscription.



Infocentre

Enquiry Service

The RoSPA Infocentre offers an extensive enquiry service, answering around 500 health and safety related questions every month. Infocentre staff, the majority graduates in Information Science and trained in health and safety, are available during office hours to deal with any questions you wish to ask.

You may contact the Infocentre by telephone, fax or email, and we will always aim to answer your question within 48 hours (depending on the nature and depth of your enquiry). We do not operate a voice mail service, so if you telephone between 9am and 4pm, you will always speak to a person. If you are a Member, please have your Membership number handy when you contact us.

If further advice is needed, Infocentre staff may call upon the expertise of our team of RoSPA advisers and consultants. If in-depth advice is required, this may be charged for as a consultancy service*.



Infocentre staff use a range of electronic resources to supplement the information held within the centre. We take a range of CD-ROM products in our core safety fields and use commercial host service, Dialog, which give us additional access to hundreds of other databases. We use the Internet extensively and subscribe to a number of web-based services.

RoSPA Members may borrow items from our collection (with a few exceptions, such as British Standards and specifications) for up to three weeks. Loans are restricted to five books or reports at a time to make sure we can help as many Members as possible. In addition, Members may request copies of journal articles held within the centre.

Non-Members may visit the centre to use the collection for reference purposes. Members are also welcome to visit us at our offices in Birmingham. Please contact us in advance to arrange a suitable time.



Resources

The Infocentre is unique in that our resources cover all aspects of health and safety: workplace, home safety, road safety, safety education, product safety, water safety and leisure safety. We also have a range of general reference sources and trade/product directories, but if your enquiry falls outside the scope of our resources, we will put you in touch with other organisations or information services that may answer your query.



Information Centre staff endeavour to assist all enquirers with up-to-date and accurate information. However, they cannot undertake to interpret legislation nor to advise on specific problems. RoSPA advisers or consultants may be able to assist with verbal interpretation, but this is subject to availability. If in-depth advice is required, this may be charged for as a consultancy service.

Web Database

The information service is interactive. RoSPA Members can search the Infocentre's holdings database for details of books, consumer and research articles, guidance, conference proceedings and reports.

- Enables you to search for details of books and articles within RoSPA's information centre
- Searchable 24 hours a day, 7 days per week from anywhere in the world via the Members' website
- Covers all areas of safety including workplace, home, water, leisure, education, product and road
- Includes reports, research, conference proceedings, articles from academic and consumer journals, standards, legislation and guidance
- Established in 1988 and includes
- approximately 26,000 records
- Updated regularly.

RoSPA Members can access the service by simply logging on to the Members' website, www.rospa.com/mem (Membership number and password is needed to do this), and click on the links to the Infocentre. Most documents can be ordered via an online form and loaned or photocopied (subject to copyright restrictions).



If you have an information enquiry, or you would like help with accessing the Infocentre database, please contact us in the following ways:

Public Enquiries Helpline: 0121 248 2130
Fax: 0121 248 2001
Members' website and holdings database:

Members' Helpline: 0121 248 2063
Email: Infocentre@rospa.com
www.rospa.com/members

Infocentre Resources

The Infocentre can answer a broad range of enquiries – from requests for legislation/guidance to details of product manufacturers/suppliers. Infocentre staff carefully select the appropriate sources to consult.

In addition to the Infocentre's own web database, the following is a selection of the resources we have on hand to answer your query:

Useful websites database - compiled and regularly updated by Infocentre staff, listing over 250 quality websites from the UK and beyond.

Safety products – a database compiled by Infocentre staff, listing over 600 safety-related products and 270 supplier/manufacturer details. Products range from drug testing devices and larger sized protective footwear to defibrillators and risk assessment software.

Croner CCH – Croner publications in the field of workplace health and safety, environment, safety education, case law and road transport operations.

OSH-PLUS Online – a full-text database of EU and UK occupational safety and health legislation. Includes a comprehensive set of ACoPs, guidance and advice documents from the Health & Safety Executive (HSE).

OSH-ROM – brings together a collection of bibliographic databases relating to occupational health and safety and environmental medicine. Databases include HSELINE and CISDOC from the International Occupational Safety and Health Information Centre (CIS) of the International Labour Organisation (ILO) in Geneva.

OSH-Update – an Internet service that contains ten bibliographic databases from worldwide authoritative sources, including NIOSHTICS2 from the US National Institute of Occupational Safety and Health (NIOSH) and the European Agency for Safety and Health at Work.

Encyclopaedia of Road Traffic Law and Practice – covers all aspects of road traffic law and practice comprehensively. Reproduces relevant legislation and includes summaries of case law and separate sections devoted to procedure and EU materials.



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